

COSTA APP.

How to access the Costa App:

Before boarding the ship, guests should download the app onto their **smartphone*** and log in using:

- The surname and booking number
- C|Club credentials (username and password)

On board, guests can connect to the **ship's Wi-Fi network** and **get access to all the app's functionalities** via:

- the Costa Card number and date of birth
- C|Club credentials (username and password)

* Some smartphones require activation in "airplane mode" before connecting to the onboard network.

Useful information:

- It is available in **7 languages**: English, Italian, Spanish, French, German, Portuguese and Russian.
- It can be downloaded from the **Apple Store** and the **Play Store** free of charge and can be used without additional costs.
- **On board**, there is a **Digital Assistant** to support guests when they need it.

FUNCTIONALITY	ON LAND	ON BOARD
Access profile		
Check the points earned and the benefits for C Club members		
View the stops on the cruise itinerary		
Check the weather forecast and the ship's course with the "Ship Locator"		
Find the cabin		
Explore the various areas of the ship		
Check the restaurant and table assigned for dinner		
Check the menu for all the restaurants and bars		
View land experiences		
Purchase land experiences		
Consult the digital version of "Oggi a Bordo"		
Manage the digital "My Agenda" schedule		
Discover the promotions available on board		
Make bookings for the restaurants that require payment		
Buy internet packages		
Monitor and download onboard expenses, "My Expenses"		
Carry out the "Digital Emergency Drill"		
Use the onboard chat function		

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1

Information regarding the restaurants on board.

Whilst on board, in the section of the app dedicated to restaurants, guests can:

- **View** the restaurant and table assigned for dinner;
- **Consult** the bar and restaurant menus;
- **Book** for the restaurants that require payment.



2

Digital Emergency Drill.

In the dedicated section of the Costa App, guests can **complete the digital version** of the onboard **emergency drill**.



3

Information on land experiences.

From the main menu, in the 'Excursions' section, guests can **view and purchase land experiences**. The **excursions purchased** will be visible in the 'My Agenda' area, and will be **charged directly to the guest's cabin account**. The evening before the land experience, the **information on the departure time, the meeting points and the bus number** will be available in the same area. In order to take part in Costa excursions, no paper ticket is required: **guests simply need to show their Costa Card**.



4

Internet packages.

From the Costa App, guests can:

- **Enable** the internet packages purchased during the **booking phase** or on **MyCosta**;
- **Purchase** internet packages directly **on board** the ship. Costs will be **charged directly to the guest's cabin account**.



5

Oggi a Bordo.

From the main menu, in the 'Other' section, guests can access the **digital version of Oggi a Bordo** to check all the information on the **restaurants that are open, the shows and the events of the day**. Via the 'My Agenda' function, guests can **organize all the activities**.



What does the Costa App offer?

- Information on the restaurants on board
- Digital Emergency Drill
- Information on land experiences
- Internet packages
- Viewing Oggi a Bordo